Understanding FCC Compliance

6 Reasons Why Ringless Voicemail Drops Remain a Compliant Communications Service

1. No phone call is made directly to a subscriber
2. A system to VM server is established to “drop” the message
3. The subscriber is not billed for the call
4. The phone does not ring: the network does not carry an active call
5. The FCC defines voicemail as “enhanced information services”
6. The FCC does not regulate enhanced information services

Ringless Voicemail Drops, also known as Direct Voicemail Message, is the ability to drop a voicemail message directly into a subscriber’s voice mailbox without ever making a call, or ringing their phone line.

Ringless Voicemail Drops have been specifically designed to be a non-intrusive form of communication and are 100% FCC Compliant.